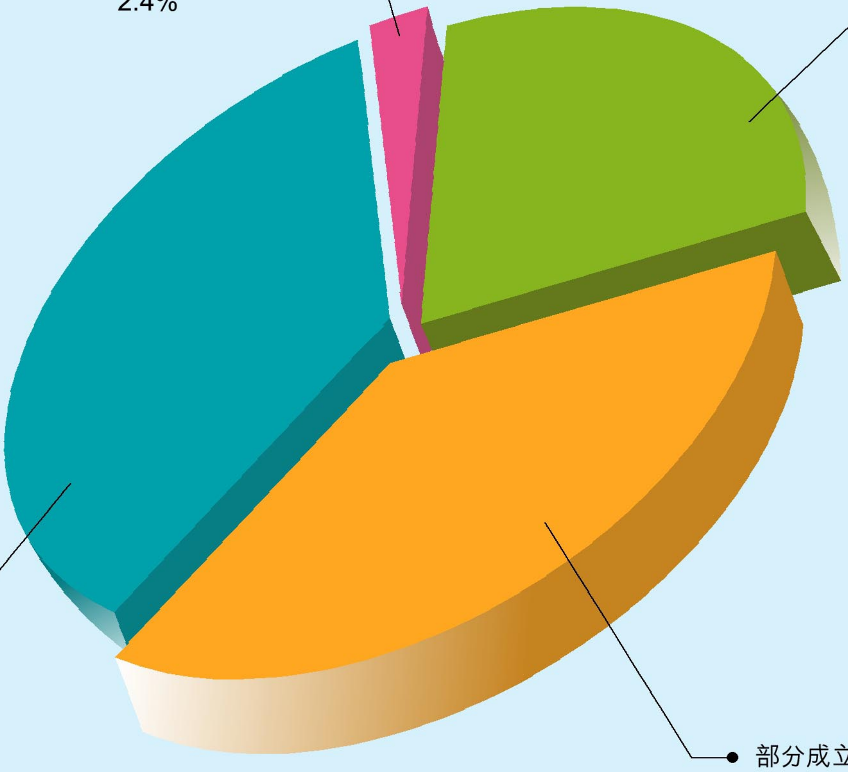表 8 经全面调查后终结的投诉个案结果：125 宗